



Patient calls for APPT

Recruit existing patient for APPT

Using script

Determine Eligibility

scheduler sets up appointment

Call patient

Measure height, weight, BMI, waist circumference

ELIGIBLE for benefit

NOT ELIGIBLE - inform patient of potential fee and offer later appt time if applicable

benefit

call patient prior to appointment to ensure necessary information

RGA

PHO-2

Do you smoke?

Dark blue: call center

Do you feel safe at home?

Teal: MA/LPN/RN

Do you feel safe at home?

Light blue: MD/DO/NP/PA

Age-appropriate screenings

Orange: office manager

Physician, NP or PA review all the data from the visit. Bill: Diagnosis code V70.0: Initial Annual Wellness Visit Go438; Subsequent Annual Wellness Visit Go439

Bill: Diagnosis code V70.0: Initial Annual Wellness Visit Go438; Subsequent Annual Wellness Visit Go439

Physician gives personalized health advice and holds advanced directives discussion. FOCUSED

Physician Wellness